



JOB POSTING

DATE OF ISSUE: September 5, 2023

POSITION: Business Analyst

LOCATION: Central Office, Little Rock

SUPERVISOR: SVP – Chief Business Officer

MAJOR RESPONSIBILITIES AND DESIRED QUALIFICATIONS:

- Research and documents business requirements by facilitating discussions with subject matter experts to understand business needs
- Represents and advocates AgHeritage needs to vendors and partners and influences vendors and partners on AgHeritage's behalf
- Participates in various workgroups virtually and in person, in a collaborative approach representing the Association's perspective and interests and ensuring the Association is informed on Farm Credit system initiatives
- Recommends project deliverables and timelines and leads assigned projects to implementation
- Project focus to improve current business solutions and/or implement new solutions
- Identifies, investigates, recommends and documents improvements to AgHeritage processes by leading stakeholder discussions/workgroups, researching, testing, and implementing approved process improvements
- Leads assigned association change initiatives applying ADKAR (or similar as approved) framework
- Updates manuals for applications and procedures including credit and loan systems
- Creates or revises technical training materials for processes that may include but are not limited to: Online Banking, Doc Imaging, DocuSign, Loan Origination System (CRM, loan origination, loan processing, servicing, and receipt/disburse)

REQUIRED KNOWLEDGE AND EXPERIENCE:

Bachelor's degree in a business discipline or information systems or commensurate FCS experience. Five years of related experience in business analysis or project management or an equivalent combination of education and experience sufficient to perform the essential functions of the job.

SEND RESUME TO:

Attn: Anna Rankin – Business Analyst
AgHeritage Farm Credit Services
119 East Third St., Suite 200
Little Rock, AR 72201

EEO/AA/M/F/V/D – No Agencies Please